

Terms of Conditions (TOC)

1. Introduction

Welcome to Roam. These Terms and Conditions govern your use of our platform and services, including Roam Marketplace, Roam Connect (a service to connect with other international students), Sonia (our AI-powered F-1 interview coach chatbot), newsletters, and related offerings. By accessing or using our services, you agree to these terms.

2. Acceptance of Terms

By creating an account or using Roam, you confirm your acceptance of these Terms and Conditions and our Privacy Policy. If you disagree, please discontinue your use immediately.

3. User Eligibility

You must be at least 16 years old to register and use Roam services. If you are between 16 and 18 years old, you must obtain parental or guardian consent to use our services.

4. Registration and Account Security

When creating an account, you agree to provide accurate, complete, and current information. You are responsible for maintaining the confidentiality of your login credentials and all activities associated with your account.

5. Marketplace and Services

Roam Marketplace connects you to various essential services, including banking, cellular, insurance, taxes, visas, jobs, loans, travel, food, housing, educational resources, and more. Roam operates strictly as an aggregator platform; we facilitate connections but do not directly provide these third-party services. We carefully vet service providers before listing them to enhance your experience. However, Roam expressly disclaims responsibility or liability for services rendered by businesses listed on our platform. While we strive to accurately represent each service, including regularly updating service details and discounts, users are responsible for independently verifying critical details directly with third-party providers. Roam shall not be held liable for inadvertent errors, inaccuracies, or mistaken misrepresentations.

6. Community Connections (Roam Connect)

If you choose to use Roam Connect, our community connection feature, your profile details (including name, school, hometown, socials, and other relevant information) will be shared with fellow international students to help you build meaningful connections.

7. Sonia – Student Support Chatbot

Sonia is our dedicated chatbot designed to provide personalized assistance, guidance, and support throughout your journey on Roam. Sonia helps answer queries, facilitates service selection, and improves your overall platform experience.

8. Communications and Newsletter

By registering on Roam, you consent to receive communications from us, including newsletters and updates. Subscription to our newsletters is automatic upon account creation. You may unsubscribe from these communications at any time via the provided links or by contacting us directly.

9. Use of Student Data

We use your data to enhance and personalize your experience, recommend suitable services, facilitate connections through Roam Connect, and send you relevant informational materials.

10. Intellectual Property

All content and technology associated with Roam, including but not limited to software, trademarks, designs, and proprietary information, are protected by intellectual property rights.

11. Termination of Account

Roam reserves the right to suspend or terminate your account without prior notice if we believe you have violated these terms or engaged in inappropriate or unlawful activities.

12. Limitation of Liability

Roam is not liable for indirect, incidental, special, consequential, or punitive damages resulting from your use of our platform or any third-party services accessed through it.

13. Governing Law and Jurisdiction

These Terms are governed by and interpreted according to the laws of the State of Delaware, USA. Disputes arising under or related to these terms will be subject to the jurisdiction of Delaware courts.