

Privacy Policy

1. Introduction

Roam values your privacy and is committed to protecting your personal information. This Privacy Policy outlines our data collection, usage, storage, and sharing practices clearly and transparently.

2. Information We Collect

We collect data directly from you, including your name, email, phone number, educational background, interests, and other details necessary for service provision. We also collect indirect data from your interactions with our platform, such as browsing behavior and service preferences.

3. How We Use Your Information

Your data is used to:

- Provide, personalize, and improve Roam marketplace services.
- Enable community connections via Roam Connect, if opted in.
- Facilitate interactions with Sonia, our student support chatbot.
- Automatically subscribe you to our newsletters and informational updates (which you may unsubscribe from anytime).
- Comply with legal obligations.

4. Consent

By registering and using Roam, you explicitly consent to our collection, processing, and utilization of your data as detailed in this policy. You can withdraw your consent for newsletters and Roam Connect at any time.

5. Data Sharing and Disclosure

We may disclose your personal data:

- To essential third-party service providers listed on Roam Marketplace.
- To student aggregators, if you sign up through their referral links.
- To fulfill legal or regulatory requirements.
- Within Roam subsidiaries and affiliates.
- To other students on Roam Connect, if you explicitly opt in to this feature.

6. Data Protection and Security

Roam adheres strictly to international privacy standards (GDPR, CCPA) and employs robust security measures to safeguard your data from unauthorized access, alteration, disclosure, or destruction.

7. Data Retention

Your data is retained only for as long as you have an account or for as long as necessary to provide services, comply with legal obligations, resolve disputes, and enforce agreements.

8. International Data Transfers

Your data may be transferred internationally and processed in compliance with international data protection standards.

9. Your Privacy Rights

Under applicable laws, including GDPR and CCPA, you have the right to request access, correction, deletion, portability, objection to processing, and restriction of your data.

10. Changes to this Privacy Policy

We reserve the right to update this policy. Changes will be posted here, and we recommend reviewing it periodically.

11. Contact Us

For questions or requests concerning your data privacy and rights, please contact us at privacy@roam.college.